

Cost-Effective Diebold Solutions for Credit Unions

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COST-EFFECTIVE DIEBOLD SOLUTIONS FOR CREDIT UNIONS



- OpteView™ Remote Services
- VCR Replacement Program
- VALID Check Cashing
- ATM Security Enhancements
- DieboldDirect
- Drive-Thru Enhancements



To learn more about any of the above solutions, please call your Diebold representative today at 1-800-356-8010, press 3

OPTEVIEW™ REMOTE SERVICES

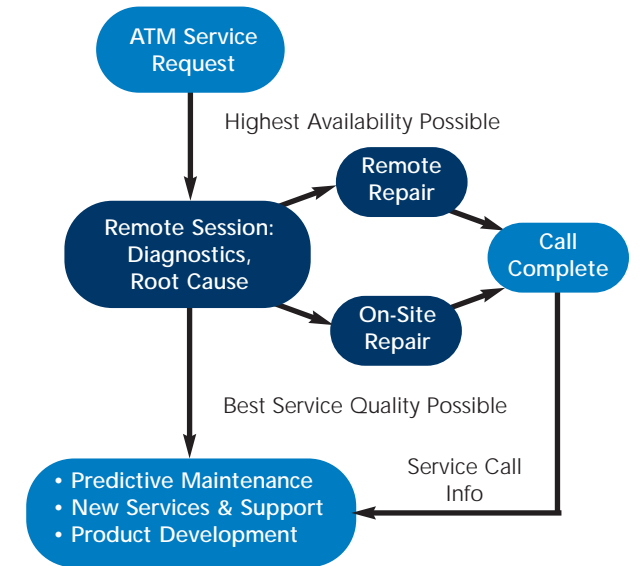
Are you looking to achieve quantifiable uptime improvements through real time troubleshooting and analysis? Diebold can connect to your ATM remotely and turn the data we receive into actionable information with OpteView. OpteView diagnoses and fixes machines remotely or dispatches a technician with the correct information and parts necessary to correct a problem. With OpteView, you'll see the following benefits:

- Highest possible ATM uptime
- Response time in minutes
- Improved first time fix rates
- Hot fixes deployed during times of non-peak availability
- When possible, remotely repair the ATM
- Available for Opteva™, IX and I series ATMs

*ATM must have a Windows-based operating system and a SecondLine service contract

For a limited time you can pair OpteView with Diebold Advisor, an industry leading ATM Status Monitoring service that also handles service call dispatches, and save \$120 on the first year of your Advisor contract.

OPTEVIEW SERVICE DELIVERY MODEL



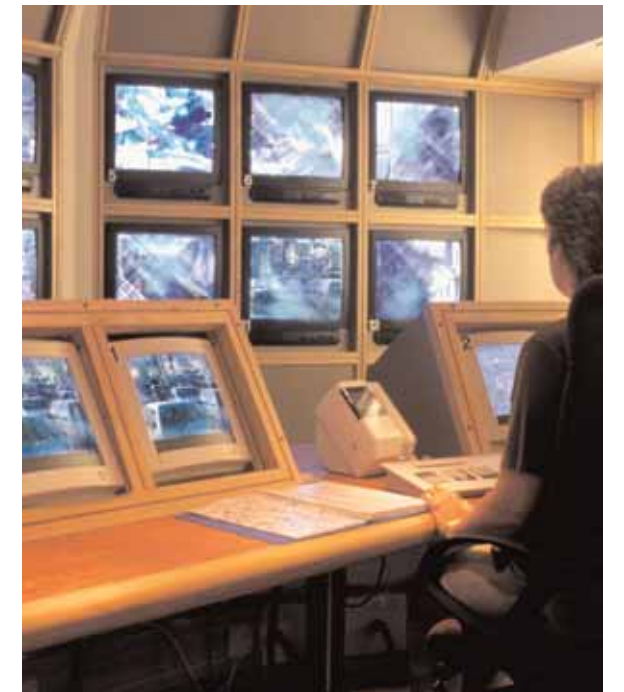
VCR REPLACEMENT PROGRAM

Are you still using an outdated VCR that is continually in need of repairs? Diebold has a special VCR Replacement program designed with you in mind. Select DVRs are offered at deeply discounted pricing. Reduce shrinkage from theft, while enhancing workplace safety for your employees in your branches and at your ATMs, with state-of-the-art technology.

- Improve the image quality of surveillance footage
- Provide secure, high-resolution video storage
- Eliminate time consuming tape management
- Search for evidence details quicker
- Allow up to 16 video inputs
- Save on costly VCR repairs

Now is the time to take advantage of discounted pricing. Offers expire May 28, 2009.

*Freight and installation are not included in the discounted pricing

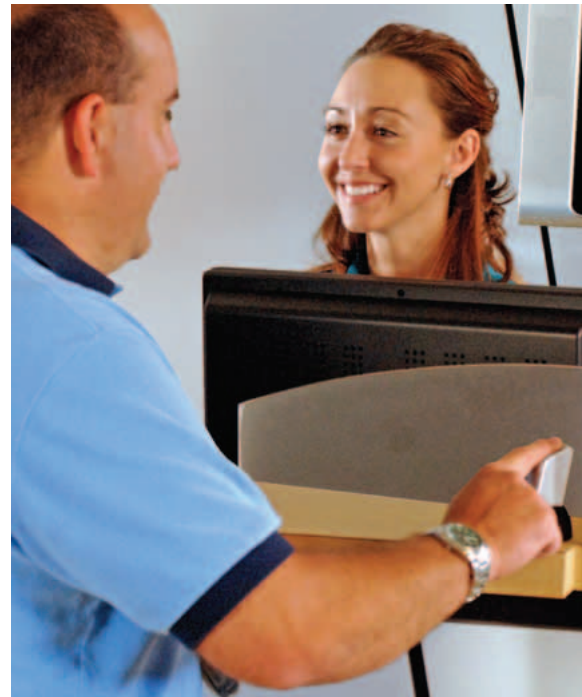


VALID CHECK CASHING

Streamline check cashing and open your door to new members with VALID Systems. This low-risk, low-cost-of-entry solution will broaden your check cashing services.

- Quickly enroll non-members and receive approvals to cash checks in under 70 seconds
- Flexible software allows you to dictate check cashing criteria and fee structures
- Improve lobby management when cashing checks for non-members

\$300 billion in check volume is cashed every year in the United States. Financial institutions cash approximately 50% of those checks, but realize only 8% of the \$2.6 billion in revenue associated with these transactions. Don't miss out on this opportunity to expand your member base, increase revenues and provide a community service.



ATM SECURITY ENHANCEMENTS

Have you taken every precaution necessary to protect your ATM from an attack? Diebold wants you to feel safe and secure at all times. That is why we offer a comprehensive line of security enhancements for your ATMs. These simple upgrades can save you, and your members, from becoming a victim.

- Advanced skimming detection card reader upgrade for Opteva® helps reduce financial loss from card skimming attempts
- PIN pad protection shield protects against shoulder surfing or PIN camera observations
- Island anchors provide added protection against ram attacks or other forcible removals of freestanding ATMs
- 1074 Enhanced Door Security Upgrade includes enhanced dead bolt, lock engagement and door angle, and hampers torch attacks
- Seismic alarm kits help detect vibrations as a result of an attack



DIEBOLD DIRECT

DieboldDirect is making a difference through the application of innovative products and targeted charitable contributions. Giving back is what we are about! Go Green with our environmentally-friendly product options and the ability to order via our website. We also partner with the Susan G. Komen Foundation to support breast cancer awareness. Show your support by using DieboldDirect's special Komen for the Cure pink ATM and branch supplies.

A donation from the sale of each product goes to the Susan G. Komen for the Cure Northeast Ohio Affiliate.

DieboldDirect offers supplies and accessories for your automated teller machine (ATM), drive-thru vacuum air tube (VAT) system and financial institution branch.

- ATM toppers and wraps
- Cash tray kits and coin bags
- Door height markers
- Vault kits
- NCUA signs
- Tensabarrier line posts
- Security monitors

Whether you need to reorder deposit envelopes or design an exclusive ATM wrap, DieboldDirect has what you need. Don't forget about your CUNA Member Discount! Up to 20% off based on your total purchase value.



DRIVE-THRU ENHANCEMENTS

Enhance an older drive-thru with audio systems or closed circuit television (CCTV). Improve the appearance of your drive-thru lane and increase member satisfaction by improving communications with tellers. Several options are available.

- 816 Audio System provides cleaner, more concise sound quality
- 816 Audio Queuing simplifies the teller transaction process by tracking the sequential order of pressed call buttons and sent carriers
- Wireless headsets allow tellers freedom in the work areas while talking to members
- One-way or two-way CCTV increases security and allows for visual communication between tellers and members



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