

RESEARCH

## Five Security Strategies to Assure Members

As financial service technology evolves, so does the need for more comprehensive security plans.

Consider these five security strategies to strengthen your technology systems and increase your value to members, according to CUNA's 2003-2004 Credit Union Environmental Scan:

1. **Establish procedures** for opening accounts and monitoring credit and debit card activity.
2. **Document employee access** to specific information, including authentication level per application, department, and user.
3. **Consider using filters** to monitor employee use of the Internet, assure the appropriate use of your network's bandwidth, and block access to inappropriate sites.
4. **Assign accountability** for security functions to a single individual, even though you might need to retain a highly qualified external provider for certain security services.
5. **Establish a concise plan** for responding to and correcting security incidents. This should include

a communications strategy for members and local media.

For more information about the 2003-2004 E-Scan, visit [advice.cuna.org](http://advice.cuna.org) (click on "Reports"), or call 800-356-8010, and press 3. Ask for Stock No. 20583-CUM (report), 23507-CUM (PowerPoint presentation), or 30006-CUM (video). ©